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REGISTRATION FORM

1-DAY COURSE ON 'ENHANCING PEOPLE SKILLS & EQ FOR PROJECT ENGINEERS'

14 December 2017 (Thursday) | WISMA IEM

No	Name(s)	M'ship No.	Grade	Fee (RM)*
		SUB TOTAL		
		Add GST @ 6%		
Total Payable				

*Fees MUST be fully paid BEFORE the CLOSING DATE. Seats could only be confirmed upon payment.

Enclosed herewith a crossed cheque No: _____ for the sum of RM _____ issued in favour of "The Institution of Engineers, Malaysia" and crossed 'A/C payee only'. I/We understand that the fee is not refundable if I/We withdraw after my/our application is accepted by the Organising Committee as stated in the **cancellation term**. If I/We fail to attend the seminar, the paid registration fee will not be refunded.

Contact Person: _____ Designation: _____

Name of Organization: _____

Address: _____

Telephone No.: _____ (O) _____ (Fax)

_____ (H) _____ (HP)

Email: _____

Signature & Stamp

Date

Photocopies are acceptable



The Institution of Engineers, Malaysia
Bangunan Ingenieur, Lots 60/62, Jalan 52/4, Peti Surat 223, 46720
Petaling Jaya, Selangor Darul Ehsan

1-DAY COURSE ON 'ENHANCING PEOPLE SKILLS & EQ FOR PROJECT ENGINEERS'

Organised By: Seniors Special Interest Group, IEM



Date : 14 December 2017 (Thursday)

Venue : Auditorium Tan Sri Prof. Chin Fung Kee, Third
Floor, Wisma IEM, Petaling Jaya, Selangor

Time : 8.30 a.m. - 5.30 p.m.

BEM Approved CPD/PDP Hours = 7
Ref. No: IEM17/HQ/431/C

GST is implemented effective from 1 April 2015

REGISTRATION FEE (SUBJECT TO 6% GST)

GRADE	Normal	Online
IEM Student Member	RM200.00	RM150.00
IEM Graduate Member	RM350.00	RM300.00
IEM Corporate Member	RM400.00	RM350.00
Non IEM Member	RM800.00	RM750.00

IMPORTANT NOTES

- Closing Date : 11 December 2017
- For **ONLINE REGISTRATION**, payment **MUST BE MADE ON REGISTRATION** [via RHB Now and Maybank2u Personal Saving & Personal Current; Any Credit Card - Visa/Master.
- Payment via **CASH/CHEQUE/BANK-IN TRANSMISSION/BANK DRAFT/MONEY ORDER/ POSTAL ORDER/LOU/LOG/WALK-IN will be considered as NORMAL REGISTRATION**
- FULL PAYMENT** must be settled before commencement of the event, otherwise participants will not be allowed to enter the hall. If a place is reserved and the intended participant fails to attend the course, the fee is to be settled in full. If the participant failed to attend the course, the fee paid is non-refundable. IEM reserve the right to reject any LOU/LOG not in accordance with these instructions.
- The Organising Committee reserves the right to alter or change the programme due to unforeseen circumstances.

Synopsis

Master the fundamentals of EQ and People Skills in 1 day!

All project engineers/managers require two basic skills in carrying out projects successfully: hard and soft skills. The hard skills deal with the technical aspects of projects and project management, whereas the soft skills deal with the people who deliver the project end-results. The ideal Project Engineer/Manager is therefore one who is well equipped in striking a good balance of the hard and soft skills in carrying out his daily project job.

This intensive 1-day interactive course is designed to provide a solid foundation in key competencies of people skills in leadership, motivation, communication, negotiation, conflicts resolution and EQ techniques through practical exercises, case studies and self-evaluation.

A **unique** aspect of this training involves the application of psychometric tests to reveal the project personnel's personality, Emotional Intelligence, and characteristics relevant to project management. Project engineers/managers and business professionals who want to enhance their project success will find this course valuable as they master important practical skills to achieve project goals and meet stakeholders' expectations.

Benefits

- Adopt and adapt internationally recognized project management standard and best practices with reference to PMBOK®
- Master a solid foundation in people skills for project management
- Lead and motivate project teams through time-tested principles and practices
- Communicate effectively with different levels of stakeholders
- Utilize a powerful negotiation technique
- Resolve conflicts and foster better teamwork to improve productivity and cooperation
- Apply Psychometric Tests to analyse and reveal project personnel's personality, EQ and characteristics

About The Course Leader

Ir. Frankie Chong, B.Sc., MBA, P.Eng, MIEM, PMP®, a professional engineer with an in-depth knowledge and more than 30 years of working experience in managing small and large projects in various industries. His main areas of work experience include project management & consultancy, engineering operations and technical development, business development and re-engineering, education and training.

He specializes in conducting Project Management seminars and training for MNCs and SMI companies, locally and internationally. Hundreds of participants have benefited from his training which is knowledge and skill-based, highly interactive, and complemented with applications and real-life case studies.

Currently, he holds the following credentials:

- A certified PMP® (Project Management Professional No. 512593) credential from PMI (USA)
- A certified trainer registered under the government Human Resource Development Fund (PSMB)
- Construction Industry Development Board (CIDB) Certified Construction Project Manager, panel expert & trainer in National Competency Standard in construction project management
- Current Chairman of SSIG, IEM. Past Chairman and Adviser of the Institution of Engineers Malaysia Project Management Technical, Division
- Chief Paper Examiner of a U.K University project management module.

Course Schedule & Outline (8.30am – 5.30pm)

08:30 – 09:00	Registration
09:00 – 09:30	<ul style="list-style-type: none">• Project Management Fundamentals.• Project Success & Failure Factors (Exercise/Case Study)
09:30 – 10:15	<ul style="list-style-type: none">• Acquiring Leadership and Emotional Intelligence (EQ/EI) Skills• Which leadership style is the best for you?• What is your personal EQ score? (Exercise)
10:15 – 10:30	Tea Break
10:30 – 11:30	<ul style="list-style-type: none">• How to motivate others? Motivation Factors and Techniques• Improving Team Performances (Exercise)
11:45 – 12:45	<ul style="list-style-type: none">• The 5C's of Communication• Enhancing interpersonal communication skills and active listening• Develop and Implement an Effective Communication Plan (Exercise)
13:00 – 14:00	Lunch Break
14:00 – 15:30	<ul style="list-style-type: none">• Power and influencing Styles• Types and techniques of Negotiations (Exercise)
15:30 – 15:45	Tea Break
15:45 – 16:45	<ul style="list-style-type: none">• Are Conflicts good? How to handle angry team members?• Five conflict resolution techniques (Exercise)
17:00 – 17:30	Conclusion and Summary / Q&A

Who Could Benefit From the Course

- Project Engineers
- Project Managers
- Project Executives
- Project Architects
- Quantity Surveyors
- Site Managers / Site Agents
- Site Supervisors
- Developers
- Contractors and sub-contractors

Cancellation Policy

IEM reserves the right to postpone, reschedule, allocate or cancel the course. Full refund less 30% if cancellation is received in writing more than 7 days before start date of the event. No cancellation will be accepted prior to the date of the event. However, replacement or substitute may be made at any time with prior notification and substitute will be charged according to membership status.